

**Carroll County Regional Coordinating Council**  
**Conway Tech Village**  
**April 3, 2018**  
**1:30 – 3:30PM**

**Meeting Minutes**

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Attendance:

George Cleveland (Gibson Center)  
Catalina Kirsch (C3PH)  
Mary Seavey (Carroll County RSVP)  
Doris Dreyer (Carroll County RSVP)  
Jac Cuddy (MWVEC)

Crystal Sawyer (Director, Carroll County Adult Education)  
Nick Altonaga (NCC)

1. Welcome and Introductions

Members went around the table for an official introduction

2. Ridership Update From Providers

Gibson Center: Feb and March not did yet, Managed 26 days in February. 1,373 miles, 153 riders. Gibson Center: (suggested \$5) average donations were \$285 (March), January \$346, (154 riders)

CCRSVP: Will be emailed later

3. Review and Approve Meeting Minutes from February 6, 2018 meeting

Members read through the meeting minutes from February 6, 2018. Mary makes a motion to approve the minutes, Catalina seconds.

Meeting minutes from February 6, 2018

m/s/approved

4. RCC Directory updates

Catalina, George, and Mary have completed their updates. The directory is one of the most tangible and important things the RCC does. The public health network could utilize and

electronic copy to create more access. MWVEC will also put the directory on the website. Will be important to compile updated photos to use in an update.

Uber is active in the region (at least 7 drivers in the North Conway region). Lyft is also active in the region. Quite a few drivers popping up in the last few months. Do the ridesharing apps allow minors to use? (Ex: in the case of medical visit and not have parental driving). Further discussion of prices and availability of ridesharing options.

Nick will look into Printing allocation (budget) and possible bid process. Formatting/Content: Does the RCC or providers get any recognition in the Directory? Nick will look into Bylaws to see if there are restrictions or rules on directory content. Can edit-in a provider description to opening of directory.

## 5. Other Business

Carroll County Dept of Corrections:

Recently held a substance abuse prevention meeting. Sheriffs have identified a need: Upon release people largely lack transportation to work, home, what's next. Seeking input for how they go about addressing this need. Sheriff's department not authorized to give rides, have been in discussions with White Horse Addiction Center to create partnership. Many individuals coming out of Carroll County jail are from out of region (other NH counties, VT), and it is difficult to coordinate rides

Discussion of regular service needs and ability for existing services to cover. Are there regular release times to help coordinate with a wider network? Can Medicaid transportation be used? What is the frequency of the issue? Daily, multiple times a week? Could there be a look into county or state funding to cover some costs? A new development is that the Carroll County Jail now has a case manager to help re-entry into the community after jail time.

Carroll Academy, Carroll County Adult Education is part of SAU 49. Service all of Carroll County including adult needs. Hi-Set NH (GED) classes, job transitions, college transitions, Financial aid, help with college classes. Offices in the Gibson Center: ESL located there, Adult basic students. HI-set, Other adult classes located in Tamworth. Kingswood, Wolfeboro, N. Conway. Students need a ride, a major need exists to get students in the buildings.

Crystal talked about the inability for students to find proper transportation to/from classes at the centers. Had established services through TCCAP that worked well but changing mobility managers and lack of stable management has exacerbated lack of services in past year. Lack of communication and call-backs. Brenda Gagne is the one to talk to.

Mt Washington valley Coalition just formed. Group of businesses came together to network and find solutions (NHS, memorial Hospital, etc.) – Working on how to keep open lines of communication. Wanted to try and organize a series of stops, or regular service, etc.

Discussed the tumultuous operating history of TCCAP transportation services in County (Funding, lack of infrastructure being built, clear schedules and buses, lack of proper management in some areas)

Difficulty in getting students who have dropped out to access car, services, due to ability to pay. Many students are also involved with Whitehorse.

Whitehorse addiction center has two drivers, one male, one female. Providing services to those who are in recovery. Beginning partnership with Jail and other groups.

Friendship house has transferred to in-patient (Drug and alcohol treatment). Operate under North Country Health Consortium. Due to open June 10<sup>th</sup>.

Many ideas and services make sense to do, but there is a lack of funding. Transportation is difficult to organize in Carroll County area. Much more difficult than in centralized Berlin-based Coos services. Rural transportation needs are a whole different game than suburbs or cities. There are no sidewalks, dangerous speeds.

The group Jen's Friends does not provide drivers. The only thing they do is if someone needs a ride for radiation, etc., they will provide a gas card (The rider needs to provide their own driver). Difficulties in coordinating with Jen's Friends to set up gas cards, reimbursements, or other collaborative services.

Nick will check the possibility of funding to assist with marketing, website updates, developing materials.

There are a great number of people who volunteer to bring friends and family to regional health and other services. If we get them in the mix we grow access to another driver in the pool

Coalition met last week and was thinking of getting together and go to regional Hotels to create a bus service in major areas (bars, restaurants, hotels, etc) to cut down on drunk driving. 90 second ideas: BE THRILLED, and then deflate due to liability and other concerns.

Statewide campaign beginning to reduce binge drinking in 18-25 population. Bus service idea could be harnessed in this campaign (couple it to receive funding).

## 6. Adjourn

Mary moves to adjourn, Catalina seconds.

Meeting adjourned at 2:53PM.

**Next Meeting**  
**June 5, 2018**  
**Conway Tech Village**  
**1:30PM – 3:30PM**